

Reliable

Scalable

Affordable

Trusted



The Voice of Brands

CLOUDBRIK.



Reliable

Scalable

Affordable

Trusted

# ABOUT US

CloudBrik Tech Solutions is a trusted BPO outsourcing and agent staffing company dedicated to helping businesses deliver exceptional customer experiences while reducing operational costs. We provide skilled and trained professionals for inbound support, outbound calling, customer service, sales, lead generation, email support, live chat, and back-office operations.

Our flexible and scalable staffing solutions enable startups, e-commerce brands, D2C businesses, and enterprises to expand their operations without the challenges of recruitment, training, and infrastructure management. With a strong focus on quality, efficiency, and performance, we act as an extension of your team, ensuring seamless customer interactions and business growth.

At CloudBrik, we believe in building long-term partnerships through reliability, transparency, and results-driven service delivery.

**CLOUDBRIK**- The Voice of Brands.





# VISION

- ❖ **Deliver exceptional customer experiences** through reliable and responsive support services.
  - ❖ **Empower businesses to scale faster** with flexible outsourcing and agent staffing solutions.
  - ❖ **Build long-term partnerships** based on trust, transparency, and measurable results.
  - ❖ **Provide cost-effective solutions** that help businesses optimize resources and maximize growth.
- 

# MISSION

- ❖ **Manage day-to-day operations efficiently** so our clients can focus on growth, innovation, and strategic goals.
- ❖ **Work closely with brands** and treat their growth like our own.

# WORK

## YUGAL

- ❖ Experienced in BPO, IT, and Operations
- ❖ Curiosity-Led, Customer-Centric, Results-Driven
- ❖ Committed to Innovation and Team Culture
- ❖ Empowering Businesses Through Smart Outsourcing

## NAWAL

- ❖ 10+ Year of Sales & Marketing Excellence
- ❖ Strong Believer in Time and Accountability
- ❖ Committed to Discipline and Punctuality
- ❖ Expert in Training and Team Development

# EXPERIENCE

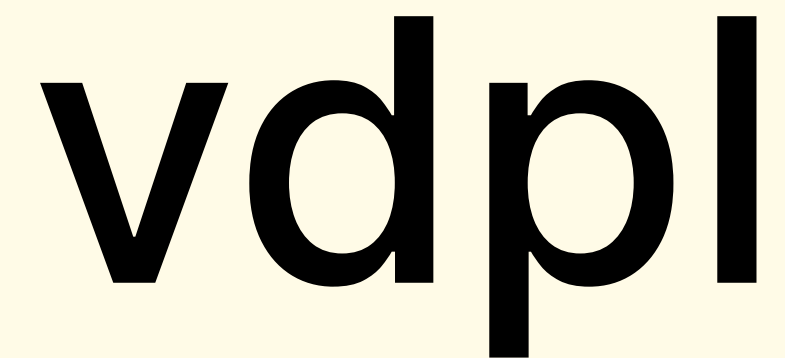
Reliable

Scalable

Affordable

Trusted

# BRANDS WE'VE WORKED WITH



# SERVICES

## Customer Support Services

- ❖ Inbound Call Handling
- ❖ Chat Support Services
- ❖ Help Desk Support
- ❖ Email Support Services
- ❖ WhatsApp Support Services
- ❖ Technical Support Services

## Sales & Customer Engagement

- Outbound Calling Campaigns
- ❖ Lead Generation Services
- ❖ Order Confirmation Calls
- ❖ Customer Feedback Collection
- ❖ Telemarketing Services
- ❖ Testimonial Collection Calls

## Business Operations

- Data Entry Projects
- ❖ Dedicated Agent Staffing
- ❖ Employee Training & Development
- ❖ Recruitment & Hiring Services
- ❖ Back-Office Operations



Reliable

Scalable

Affordable

Trusted



# CONTACT

+91 – 79030 21950

[info@cloudbriktech.com](mailto:info@cloudbriktech.com)

[www.cloudbriktech.com](http://www.cloudbriktech.com)

CLOUDBRIK TECH SOLUTIONS PVT LTD  
Kanti Factory Rd, near Bank of Baroda,  
New Colony, Kankarbagh, Kumhrar, Patna,  
Bihar, 800020